

These terms are annexed to and incorporated into those terms set out at Part F – Mobile Telephone Service Schedule.

138A. Where you have an active Service supplied in accordance with this Part F – Mobile Telephone Service Schedule to the MATE Customer Terms:

- (a) You may make an application for the Telco Service described as a Global Roaming Pack (**GRP**) in accordance with clause 24 of the Customer Terms.
- (b) The GRP is a Prepaid plan within the meaning of clause 9 of the Customers Terms. The GRP is also a spot priced service within the meaning of clause 64 (c) of the Customer Terms.
- (c) You must not make an application for a GRP of the same description while a GRP is active on a Service.
- (d) If we accept your application, we will supply you the GRP in accordance with the entitlements for each GRP set out in the document entitled 'Mate Roaming Data Pack – Critical Information Summary' as published on our website and varied from time to time.
- (e) All reckoning of days and time for a GRP is calculated with reference to Sydney, Australia.
- (f) We do not warrant that a GRP can be used in all locations within any jurisdiction specified in clause 1 (d) above. Coverage and usage is subject to local telecommunications partner requirements and limitations.
- (g) You acknowledge that features, speed and reliability of the Service when used in international locations may not be the same as in Australia and you release us from any claims arising any variation or derogation which is out of our control or that of our Wholesale Supplier.

