

# Fibre Connect Promotion

Terms and conditions

**mate.**  
internet ♥ mobile

1. This is a special promotion made in accordance with clause 66 of the Mate Customer Terms and is offered only to Eligible Persons.
2. Capitalised terms unless otherwise defined in the Special Promotion Dictionary of this special promotion at clause 5 below, have the meaning set out in the Mate Customer Terms.
3. If during the Promotional Period, you become an Eligible Person then we will supply you with a Service using Fibre to the Premises technology over the national broadband network.
4. In consideration for the Fibre Upgrade, for a period of 12 months commencing from the date of the activation of the Service associated with the Fibre Upgrade you must remain on an Eligible Plan.
5. Special Promotion Dictionary:

**Eligible Person** means any person who during the Promotional Period who makes a Request for a Fibre Upgrade and that request is accepted by the national broadband network.

**Eligible Plan** means a broadband service supplied over the national broadband network at an upstream and downstream speed not less than the Original Plan.

**Fibre Upgrade** means the application for an installation of an alternate access technology using Fibre to the Premises at a specific location which is presently serviced by the nbn using a primary technology using Fibre to the Node, Fibre to the Basement or Fibre to the Curb.

**Original Plan** means the Plan chosen upon your application for a Fibre Upgrade being a service supplied over the national broadband network with a downstream speed of no less than 500Mbps.

**Promotional Period** means between 10 December 2025 and 31 March 2026 unless extended in writing.

