nbn Fibre Upgrade

Terms and conditions - valid from 1 September 2023



1. This is a special promotion made in accordance with clause 66 of the Mate Customer Terms during the Promotional Period.

2. Capitalised terms, unless otherwise defined in the Special Promotion Dictionary of this special promotion at clause 4 below, have the meaning set out in the Mate Customer Terms.

3. An Eligible Person at an Eligible Location may make an application for an Eligible Plan in accordance with clause 24 and Part D of the Mate Customer Terms with a minimum term of 12 months at that Eligible Location and an Early Termination Fee of \$220.00.

4. Special Promotion Dictionary:

Alternate Technology means Fibre to the Premises when made available by nbn at a particular geographical address serviced by an Existing Technology.

Eligible Location means a geographical location where Alternate Technology is made available by nbn subject to their discretion upon request.

Eligible Person means a Person during the Promotion Period who makes an application for a Service at a location which has been identified by nbn as being eligible for an upgrade from an Existing Technology to an Alternate Technology.

Existing Technology means Fibre to the Node, Fibre to the Building or Fibre to the Curb at a particular geographical address.

Eligible Plan means the Plan Flamin' Fast nbn 1000/50, Fair Dinkum nbn 250/25, You Beaut nbn 100/40, No Worries nbn 100/20 or any nbn plan we offer with nbn Service speed of at least 100 Mbps downstream.

Promotional Period means until from 1 September 2023 until we withdraw it.



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