

MATE100 promotion

terms and conditions

1. This is a special promotion made in accordance with clause 63 of the Mate Customer Terms and is offered only to Eligible Persons who enter into a Customer Contract with Mate and make an application for a broadband service delivered over the nbn in accordance with clause 22 and Part D of the Mate Customer Terms during the Promotional Period.
2. Capitalised terms unless otherwise defined in the Special Promotion Dictionary of this special promotion at clause 5 below, have the meaning set out in the Mate Customer Terms.
3. Twenty eight days after the activation of the Service in accordance with clause 25 of the Mate Customer Terms, We will credit your account in the sum of \$100.00 (**Promotional Credit**) if and only if you have complied with the Mate Customer Terms during the previous twenty eight days, your account balance with Us is \$0.00 and you have not terminated or provided notice of termination of your Customer Contract.
4. The Promotional Credit is not redeemable for cash, transferable or convertible into any other form of property.
5. Special Promotion Dictionary:

Eligible Person means a person during the Promotional Period that either:

- (a) did not have a contractual relationship on or before the commencement of the Promotional Period; or
- (b) did have a contractual relationship with Mate on or before the Promotional Period, but has entered into an agreement with Mate for the supply of a new distinct Service at a new location with the intention of keeping all Services active for no less than 30 days.

Promotional Period means from 1 June 2022 until 26 October 2022.

Service means a Service as defined and supplied in accordance with Part D of the Mate Customer Terms and the Mate Customer Terms generally.