Double Data promotion

mate. internet ♥ mobile

Terms and conditions

1. This is a special promotion made in accordance with clause 66 of the Mate Customer Terms and is offered only to Eligible Persons.

2. Capitalised terms unless otherwise defined in the Special Promotion Dictionary of this special promotion at clause 6 below, have the meaning set out in the Mate Customer Terms.

3. If during the Promotional Period, you order and activate a new Service on an Eligible Plan then we will during the Entitlement Period, alter the Periodic Entitlements for your Service as follows:

Eligible Plan	Monthly Data Quota Periodic Entitlement
Better Mates	90GB
Best Mates	120GB
Soul Mates	320GB
Top Mates	84GB
Top Mates Goodies	84GB

4. During the Entitlement Period:

(a) If you breach our Customer Terms for any reason, we will cease providing you any Promotional Periodic Entitlements;

(b) You cannot downgrade the plan associated with the Service.

5. This special promotion cannot be used in conjunction with any other special promotion unless specified by us in writing.

6. Special Promotion Dictionary:

Eligible Plan means a Service of type entitled Better Mates, Best Mates, Soul Mates, Top Mates or Top Mates Goodies.

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Entitlement Period means 180 days after activation of the Service where that activation occurs during the Promotional Period.

Promotional Period means from 12 November 2026 to 3 February 2027, but we may withdraw or extend this special at any time at our absolute discretion.

Promotional Periodic Entitlements means the Periodic Entitlements listed in clause 3 above.

Service means a Service as defined and supplied in accordance with Part F of the Mate Customer Terms and the Mate Customer Terms generally.

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