

Double Data promotion

Terms and conditions - valid from 12 November 2025



1. The offer

Sign up and activate a new Better Mates 32GB, Best Mates 60GB, Soul Mates 160GB, Top Mates 42GB or Elite Mates 120GB mobile plan (**‘eligible plans’**) between 12 November 2025 and 3 February 2026 (**‘promotion period’**) and receive Double Data upon activation and the first five bill cycle refreshes. See promo terms and conditions for full details.

2. Terms and conditions

- (a) Offer **not applicable** unless new plan is activated within the promotion period.
- (b) New plan **must** be a Better Mates 32GB, Best Mates 60GB, Soul Mates 160GB, Top Mates 42GB or Elite Mates 120GB mobile plan.
- (c) ‘Double Data’ means the standard data allowance for your applicable eligible plan plus an equal amount of bonus data. See table below for details.

Plan	Monthly Data	Double Data Benefit	Monthly Data for Promotional Period
Better Mates	32GB	32GB	64GB
Best Mates	60GB	60GB	120GB
Soul Mates	160GB	160GB	320GB
Top Mates	42GB	42GB	84GB
Elite Mates	120GB	120GB	240GB

- (d) Double Data applies on the activation date and the first five bill cycle refreshes.
- (e) Double Data allowance is instead of, and not in addition to, a plan’s standard data allowance.
- (f) Any unused data at the end of a billing period will roll over into your data bank, subject to standard data bank cap. See [MATE’s Mobile Critical Information Summary](#) for data bank rules.
- (g) Further Double Data entitlements, and data bank balance, are both permanently cancelled if you downgrade to any plan with a lower data allowance.



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- (h) Further Double Data entitlements are permanently cancelled if your mobile service is suspended for any reason.
- (i) MATE may withdraw this offer at any time, but not in relation to an eligible plan that has already been activated before withdrawal.
- (j) This offer may not be combined with any other MATE special offer or promotion, unless the terms of the other offer or promotion expressly state otherwise.
- (k) MATE's standard service terms also apply – see MATE's [Standard Form of Agreement \(SFOA\)](#).

