

# Call Of Duty Promotion

Terms & Conditions - Valid from 7 April 2026

**mate**  
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## General

1. This is a special promotion made in accordance with clause 66 of the Mate Customer Terms and is offered only to Eligible Persons.
2. Capitalised terms, unless otherwise defined in the Special Promotion Dictionary below, have the meaning set out in the Mate Customer Terms which are located here: <https://www.letsbemates.com.au/important-stuff/>

## Offer Overview

3. During the Promotional Period, if you become an Eligible Person and activate an Eligible Plan, you will be provided with one Call of Duty: Black Ops 7 Robot Dog Bundle DLC code (Code).
4. Codes are typically issued the next business day following activation, however delays may occur and Mate is not liable for delays outside its reasonable control.
5. Each Eligible Person is entitled to a maximum of one Code per service activated during the Promotional Period.

## Eligibility & Participation

6. Entry is only open to Australian residents who are aged 18 years or over, excluding:
  - (a) management, employees, directors and contractors of the Promoter, its related bodies corporate, the participating Stores and other agencies, firms or companies associated with the Offer (including suppliers of rewards/gifts);
  - (b) a spouse, de-facto spouse, parent, guardian, child or sibling of a person referred to in paragraph (a) above;
  - (c) persons who have used or attempted to use any more than one name in order to qualify to win a competition or promotion run by or on behalf of the Promoter (except in the case of a legal change of name); and
  - (d) persons who have breached the terms and conditions of any competition or promotion run by or on behalf of the Promoter.
  - (e) any person who is in breach these Terms and Conditions or the Mate Customer TermsThe persons referred to in paragraph (b) above include biological and non-biological relations and the Promoter is responsible for determining whether a person is an eligible entrant in its absolute discretion.
7. To be an eligible person, you must:
  - (a) sign up to and activate a new Eligible Plan during the Promotional Period (including where you are an existing customer acquiring an additional new service); and
  - (b) comply with all applicable Mate Customer Terms.

## Code Distribution & Redemption

8. Codes are distributed digitally and must be redeemed via [www.callofduty.com/redeem](http://www.callofduty.com/redeem).
9. To redeem and use the Code:
  - (a) you must have or create an Activision account; and
  - (b) you must own or acquire a compatible Call of Duty game.
10. Codes must be redeemed by 11.59pm AEST on 31 July 2026. Any unused Codes after this date may become invalid and are forfeited.
11. Each Code:
  - (a) may only be used once;
  - (b) cannot be transferred, exchanged, or redeemed for cash;
  - (c) must be obtained via legitimate channels; and
  - (d) will be void if tampered with, duplicated, or obtained fraudulently.



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12. The Reward consists of an in-game cosmetic bundle (including a calling card, emblem and weapon charm) and does not have any monetary value.

13. Additional subscription services or game purchases may be required to access or use the Reward.

## Limitation of Liability & Third Party

14. This promotion is conducted by Mate Communicate Pty Ltd (ABN 33 165 670 413) (Promoter).

15. Activision Publishing, Inc. (Activision) is not a sponsor of this promotion.

16. Mate is not responsible for:

- (a) any issues with Code redemption;
- (b) availability, functionality, or performance of the Call of Duty game or Activision platform; or
- (c) any third-party services required to use the Reward.

17. To the extent permitted by law, Mate excludes all liability for any loss or damage arising from participation in this promotion, except where liability cannot be excluded under Australian Consumer Law.

## Australian Consumer Law

18. Nothing in these Terms excludes, restricts or modifies any rights or remedies you may have under the Competition and Consumer Act 2010 (Cth) or other applicable laws which cannot be excluded.

## Promotion Conditions

19. This promotion is not limited by stock availability and Codes will be issued to all Eligible Persons who meet the criteria during the promotional period.

20. Codes are automatically issued and no request is required by the customer.

21. Mate reserves the right to withdraw, vary or extend this promotion at any time.

22. This promotion cannot be used in conjunction with any other offer unless specified by Mate in writing.

23. The Reward is not transferable, exchangeable or redeemable for cash and has no monetary value.

## Additional Activision Conditions

24. All Code redemptions are subject to Activision's terms and conditions and privacy policies.

25. Codes will be validated using anti-fraud measures and may be rejected if deemed invalid.

26. Codes cannot be sold, traded, or transferred.

27. Decisions by Mate and Activision regarding Code validity and redemption are final.

## Special Promotion Dictionary

**Eligible Person** means a person who meets the eligibility criteria and activates an Eligible Plan during the Promotional Period.

**Eligible Plan** means any Mate internet or mobile plan available for sale during the Promotional Period, where a new service is activated.

**Promotional Period** means from 12:01am (AEDT) on 3 April 2026 to 11:59pm (AEDT) on 4 June 2026, unless extended or withdrawn.

**Code** means a unique digital DLC code issued by Mate which enables redemption of the Reward via Activision.

**Reward** means the Call of Duty: Black Ops 7 Robot Dog Bundle DLC, including in-game cosmetic items.

**Service** means a service supplied by Mate under the Mate Customer Terms.

