

ACN20 promotion

terms and conditions

1. This is a special promotion made in accordance with clause 66 of the Mate Customer Terms and is offered only to Eligible Persons who enter into a Customer Contract with Mate and make an application for a broadband service delivered over the nbn in accordance with clause 24 and Part D of the Mate Customer Terms during the Promotional Period.

2. Capitalised terms unless otherwise defined in the Special Promotion Dictionary of this special promotion at clause 4 below, have the meaning set out in the Mate Customer Terms.

3. If:

(a) during the Promotional Period (see below for definition) – you sign up online for an nbn New Service (see below for definition);

(b) during sign up – you enter ACN20 as your promotional code;

(c) between the start of the Promotional Period and the end of the first billing month of your nbn New Service – you don't cancel the nbn New Service or any other nbn Service (see Mate Customer Terms for definition) we supply to you; and

(d) for the first six billing months of your nbn New Service – you otherwise comply with the Mate Customer Terms –

then we will credit the invoice for the your nbn New Service with \$20 (inclusive of GST) for each of its first six billing months (**Promotional Credit**). Normal charges apply after that, and the credit is not transferable or redeemable for cash or other benefit.

4. Special Promotion Dictionary:

Eligible Person means a person during the Promotional Period that either:

(a) did not have a contractual relationship on or before the commencement of the Promotional Period; or

(b) did have a contractual relationship with Mate on or before the Promotional Period, but has entered into an agreement with Mate for the supply of a new distinct Service at a new location with the intention of keeping all Services active for no less than 30 days.

nbn New Service means an nbn Service that we supply to you at a Service Address (see Mate Customer Terms for definition) at which we have never previously supplied an nbn Service to you.

Promotional Period means from midnight AEDT at the start of 17 October 2022 until midnight AEDT at the end of 31 December 2023. We reserve the right to vary that period.

Service means a Service as defined and supplied in accordance with Part D of the Mate Customer Terms and the Mate Customer Terms generally.