

MATE Xbox One S offer

terms and conditions

1. Add a Microsoft Xbox One S console to your MATE order for \$129.00* when bundled with a soul mates nbn™ 100 plan. Use the promo code XBOX to add this offer.

- 1a. This offer is available only while stocks last;
- 1b. This offer is not available on any other MATE nbn™ or ADSL plans;
- 1c. This offer applies to new customers only;
- 1d. This offer is not applicable for nbn™ Location IDs (LOCID's) that have previously connected with MATE and its subsidiary brand Barefoot Telecom in 2019;
- 1e. This offer is strictly limited to one (1) Xbox One S package per nbn™ Location ID;
- 1f. Xbox package includes:
 - One (1) Xbox One S 1TB console;
 - One (1) Xbox Wireless controller;
 - One (1) Tom Clancy's The Division 2 game [downloadable content (DLC)];
 - One (1) Crackdown 3 game [disc]
- 1g. Xbox One S console shipped to delivery address specified in order only once the nbn™ service is active;
- 1h. Xbox One S console can not be shipped before the activation of the nbn™ service under any circumstances;
- 1i. *\$99 network cancellation fee applies if the nbn™ plan is cancelled, downgraded or customer moves address within the first six (6) months of the nbn™ activation date;
- 1j. nbn™ service is not available at all premises. nbn™ connection timeframes vary. All nbn™ prices are subject to change without notice. Additional nbn™ charges may apply for a new housing development or subsequent line installation. Full nbn™ terms and conditions available at letsbemates.com.au;
- 1k. Xbox One S console cannot be transferred to another MATE account, person or party and cannot be redeemed for cash or other goods or services;
- 1l. This offer is subject to change at anytime and is not available in conjunction with any other offer or promotion;
- 1m. Manufacturer's warranty is 2 Years;
- 1n. Estimated delivery is 2-10 business days after posting, depending on lodgement & destination locations.

2. Credit, Replacement and Warranty

- 2a. Under the Australian Consumer Law, there are some warranties and guarantees that cannot be excluded, restricted or modified or can only be excluded, restricted or modified to a limited extent. MATE excludes all warranties and guarantees in relation to the extent allowable under Australian Consumer Law;
- 2b. Full warranty for Xbox One S available at: <https://support.xbox.com/en-AU/my-account/warranty-and-service/console-kinect-warranty-row>;
- 2c. For any technical support, contact Microsoft at <http://www.support.xbox.com>;
- 2d. You must report DOAs to MATE within 30 days of shipment; For replacement process (MATE does not offer replacement unless in the event of a DOA), contact Microsoft Xbox Customer Support on 1800 555 741 or <http://www.support.xbox.com>